

INSTITUTE FOR PROFESSIONAL DEVELOPMENT

Organizational Excellence Total Quality Management Continual Improvement Methods

QUALITY MANAGEMENT FOR ORGANIZATIONAL EXCELLENCE

ENHANCING ENTERPRISE COMPETITIVENESS

Change Management

Monitoring and Evaluation

Management Training

Total Quality Management

Business Transformation

RISE & SHINE Leading the quality movement

ISO 9001 QMS Certification

Smart Work

Ethics

Economic Research

Organisational

Excellence

Strategy Management

Lean Management

Continual Improvement Methods

TRAINING COURSES

Rise&Shine Consult offers short term training on applicable quality courses that seek to maximize organisational excellence at all levels. All our courses are currently undergoing accreditation by Botswana Qualifications Authority (BQA).

COURSE	DESCRIPTION	WHO TO ATTEND?	DURATION	RATES
Total Quality for Organisational Excellence (TQM)	Designed to organisations who seek to adopt an approach to doing business that attempts to maximize the competitiveness of an organization.	Senior Managers, Middle Managers, Operational Staff, Junior Staff	1 week	BWP4 500 per participant
Introduction to Quality Management Systems (QMS)	Designed for organisations who seek to embrace the ISO 9001 international standard for Quality Management Systems.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Total Quality Tools & Techniques	Most widely used Total Quality tools and applications that ensure better decision making, better solutions to problems, and even improvement of productivity and products and services (The Scientific Approach).	•	4 weeks	BWP18 000 per participant
Introduction to Continual Improvement Methods	Designed for Organisations that intend to compete in the global marketplace by continually improving to stay and grow in business. KAIZEN, CEDAC, Lean, Six Sigma, Lean Six Sigma, TOC & ITLS.	Senior Managers, Middle Managers, Operational Staff (For both manufacturing and services industries)	2 weeks	BWP9 000 per participant

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Management Theories and Philosophies	Learn and understand the main concepts and issues that affect modern management and how the aforementioned concepts and issues can contribute towards the attainment of the organization's short and long term goals.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Leadership	Learn the leadership concepts related to leading, guiding, and influencing individuals or a group of people towards the achievement of a common goal. This includes a summary of theoretical frameworks' assessment of how leaders evolved during the years around business organizations, societal influences, and strategic decision-makings.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Change Management	Learn and adopt a change management framework that helps organisations to diagnose a problem to fix, design the solution, implement the solution and embed and grow (spread) the solution.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Ethics in the Workplace	Doing the right things with a moral framework. The practical application of morality.	All members of staff	1 week	BWP4 500 per participant

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Strategy Management	Learn how to plan, design, and execute a Corporate/Business Strategy to achieve a long-term or overall objective.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Monitoring & Evaluation	Learn how to assess the performance of projects, institutions and programmes set up by Governments, International Organisations and NGOs to improve current and future management of outputs, outcomes and impact.	Senior Managers, Middle Managers, Operational Staff	1 week	BWP4 500 per participant
Quantitative and Qualitative Research Methods	Learn and apply a variety of quantitative and qualitative methods and research designs that are essential for your research.	Senior Managers, Middle Managers, Operational Staff, Junior Staff	1 week	BWP4 500 per participant